

Customer Service Assistant

Based in Totton, Southampton

Your Opportunity To Join A Truly Dynamic Business

Alliance is widely recognised as a leading national distributor of non-food products to the hotel, leisure and catering sectors. We are expanding our operation in **Southampton** and have an opportunity for an exceptionally motivated **Customer Service Advisor**. This is a great role for the right person to join a truly dynamic business and a very focused team. Alliance is enjoying great success, by providing expertise, value and service to our customers, and by being very different from our competition.

Your criteria for success will include:

- Processing inbound orders (no outbound sales calls)
- Responding to varied customer service enquiries
- Maintaining and developing existing customer relations
- Good organisation skills and knowledge of computer software
- Previous office experience

The individual:

- Enthusiastic and able to demonstrate initiative
- Customer focused
- Commercially aware, numerate, articulate and computer literate
- Enjoy being part of a lively and fun environment

Benefits:

Attractive salary, bonuses, 25 days holiday, EOT membership benefits and option to join the Group Pension Scheme.

Email your C.V. to: Fransrosslee@alliancelocal.co.uk



(No Agencies Please)