

# Customer Service Advisor

## Based in Wednesbury

### Your Opportunity To Join A Truly Dynamic Business

Alliance is widely recognised as a leading national distributor of non-food products to the hotel, leisure and catering sectors. We are expanding our operation in the **West Midlands** and have an opportunity for an exceptionally **Customer Service Advisor**. This is a great role for the right person to join a truly dynamic business and a very focused team. Alliance is enjoying great success, by providing expertise, value and service to our customers, and by being very different from our competition.

### Your criteria for success will include:

- Processing inbound orders (no outbound sales calls)
- Responding to varied customer service enquiries
- Maintaining and developing existing customer relations
- Good organisation skills and knowledge of computer software
- Previous office experience

### The individual:

- Enthusiastic and able to demonstrate initiative
- Customer focused
- Commercially aware, numerate, articulate and computer literate
- Enjoy being part of a lively and fun environment

### Benefits:

Attractive salary, bonuses, 25 days holiday, EOT membership benefits and option to join the Group Pension Scheme.

Email your C.V. to: [sarahoverton@alliancelocal.co.uk](mailto:sarahoverton@alliancelocal.co.uk)



(No Agencies Please)