

# **EVANS VANODINE** HOUSEKEEPING GUIDE





# **100 YEARS**

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# HOUSEKEEPING INTRODUCTION

#### SETTING THE STANDARD

Making a good first impression is important, however this needs to be maintained throughout your guest's stay. Good housekeeping is an art, creating the atmosphere of a home away from home, making guests and residents feel comfortable and relaxed.

#### **MANAGE YOUR TASKS**

Housekeeping involves the management of cleaning tasks within your environment. Establishing an effective work procedure can improve the efficiency of your housekeeping regime, especially the cleaning of communal areas and guests' and residents' rooms during and in-between stays.

#### **KEEPING THINGS CLEAN**

Cleaning and disinfecting have vital roles to play in housekeeping. Removal of soils and sanitising surfaces helps to reduce the risk of cross contamination, ensures areas are clean, fresh and inviting and, most importantly, ensures the establishment maintains a good reputation.

#### **CHOOSING THE RIGHT PRODUCT**

In an environment where cleanliness is important, it is essential that you choose the right product for the right task in the right area. This guide has been produced to help eliminate guesswork and to help you decide upon the best product for your task, avoiding wasted time and unnecessary impact on the environment.

#### **OUR CERTIFICATIONS**

Evans Vanodine has a vast amount of experience in manufacturing safe and cost effective products. Our housekeeping products are part of an efficient range of cleaning and hygiene chemicals, all manufactured to exacting standards. Evans Vanodine is an **ISO 9001** and **ISO 14001** registered company and our Microbiological Laboratory is **UKAS** (United Kingdom Accreditation Service) accredited (Cert No. 1108). These certifications provide customers with confidence that we have set defined standards in research, manufacture and service.

#### LOW-IMPACT ON THE ENVIRONMENT

Evans Vanodine has a unique system for identifying which products have a low-impact on the environment, called the W.E.I.R. System. The products in this brochure which achieve this certification are marked with a Green Tick. For further details please visit www.evansgreentick.com.

#### **HELP AND ASSISTANCE**

This guide is one in a series which has been produced to help users of Evans Vanodine products attain the best possible results. We realise there are various situations and circumstances that determine which products are the most suitable and we hope this guide is of benefit to you and helps you to choose the best product and dispensing system. If you require any further assistance please contact your local Evans Distributor or our Sales Department.



### SAFETY INSTRUCTIONS AND GENERAL ADVICE

- Always read, understand and adhere to label instructions.
- Always position caution signs when cleaning floors and walls.
- Always wear personal protective equipment (PPE) when recommended.
- Always ensure adequate ventilation when using chemicals.
- Always ensure machinery is turned off or unplugged before cleaning it.
- Always check cables, plugs and machinery for damage.
- Always add chemicals to water when making up a solution.
- Always ensure made up solutions in trigger sprays are labelled correctly.
- Always replace cap on container and never leave chemicals unattended.
- Always keep chemicals out of the reach of children.

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# ACCOMMODATION

# **EXPECTATIONS**

Cleanliness is an important part of any guest's or resident's experience. Staff providing this service may rarely interact with guests or residents directly but the quality of their work is crucial in order to achieve customer satisfaction.

Ensuring the quality and condition of the fixtures and fittings is vital. All surfaces should be clean and equipment should be in good working order and suitable for use.

Customers' expectations are now higher than ever and competition is never far away. The standard of your rooms could make a real difference in achieving good reviews and repeat business.

#### **CLEAR**<sup>™</sup> Window and glass cleaner



- High-strength, glass and stainless steel cleaner.
- Cleans quickly and effectively.
- Contains alcohol to help remove heavy grime
- and rapidly evaporates from surfaces.
- Ideal for use on mirrors and glass tables.
- Leaves a sparkling streak free finish.
- Unperfumed formulation.

### L.S.P.

Furniture polish and cleaner



- High-quality, multi-surface, liquid, furniture polish and cleaner.
- Efficiently removes dust, soils and finger
- marks from a variety of furniture and surfaces. Trigger spray delivers a fine mist across surfaces.
- Possesses antistatic properties.
- Leaves a deep, long-lasting shine.
- Contains a clean pleasant perfume.

### FRESH / FRESH AEROSOL Air fresheners



- Highly perfumed air fresheners and odour neutralisers:
- Liquid available in 750 ml spray or 5 litre. Suitable for spraying into the air and wiping hard surfaces. Wild berry fragrance.
- Aerosol available in 400 ml aerosol can. Dry formulation, for spraying into the air or on fabrics, curtains and upholstery. Choice of Green Apple or Wild Berry fragrance.

# E.S.P.





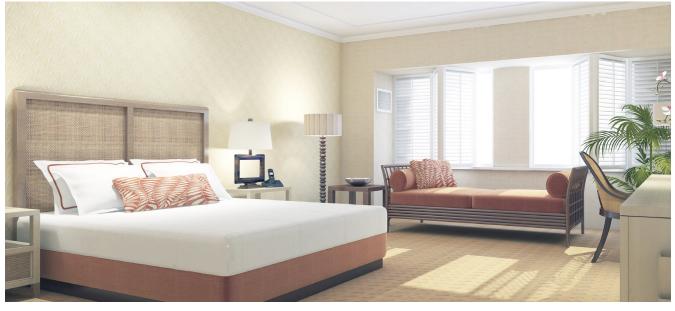


- Highly effective, multi-surface, aerosol, furniture polish and cleaner.
- Efficiently removes dust, soils and finger marks from a variety of furniture and surfaces.
- Contains a blend of top-quality silicone waxes.
- Leaves a deep, long-lasting shine.
- Provides a clean lemon fragrance.

#### **ODOUR NEUTRALISER Eliminates odours**



- Highly effective, fast-acting odour neutraliser.
- Eliminates offensive malodours including urine, vomit, smoke, perspiration and rancid food.
- Suitable for use on a variety of washable hard surfaces, carpets, upholstery and bins.
- Leaves a pleasant, deodorising perfume.



# **BATHROOMS AND EN-SUITE**

# CLEAN FAST

Heavy-duty washroom cleaner



- Fast-acting, foaming, bactericidal cleaner.
- Removes general and stubborn soiling from baths, washbasins, showers, toilets and tiles.
- Ideal for descaling and disinfecting showerheads.
   Passes EN 1276; kills a range of bacteria,
- including **Legionella pneumophila**. Clean, long-lasting tangerine fragrance.
- Low-impact on the environment.

#### SKIN CARE COLLECTION Hand, hair and body washes

# FINAL TOUCH®

Washroom disinfectant cleaner



- Highly perfumed, bactericidal cleaner.
- Cleans, disinfects and deodorises.
- Removes general soiling from baths, washbasins, showers, toilets and tiles.
- Suitable on all washable hard surfaces.
- Kills bacteria; passes EN 1276.

# **CYCLONE SPRAY**

Spray with bleach



- Removes mould, mildew and general stains.
- High-strength formulation; for bathrooms and kitchens.
- Special blend of detergents and hypochlorite.
   Independently tested to prove suitable on a variety of surfaces.

### SINK & DRAIN CLEAR Sink and shower waste unblocker



- Range of high quality hand, hair and body washes.
- Neutral pH and added moisturisers; kind to skin and helps prevent dryness.
- Available in 500 ml, 1 litre dispenser cartridges or 5 litre for bulk refill.

Pink Pearl - Pearlised liquid with rose, gardenia and cedar, floral fragrance.
 Ocean Blue - Clear liquid with contemporary sea mineral fragrance.
 Luxury Silk ✓ - Luxury pearlised liquid with blend of rose and ylang ylang.
 Orchard Fresh - Clear liquid with grapefruit, mandarin and apple fragrance.
 Citrus Foam - Foaming hand wash with crisp, fresh, citrus fragrance.



HAND LOTION

Moisturiser with

shea butter

- High-grade hand lotion with shea butter.
- Fragrant blend of bergamot, lemon, jasmine and rose leaf, which absorbs easily into the skin.



 Powerful liquid to clear and maintain sink and shower drains.

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- Formulated to work quickly and efficiently to keep drains free flowing.
- Maintains drains to reduce build-ups and blockages, avoiding expensive call-out charges.
- Helps to overcome and control malodours.



# SHOWERHEAD CARE

Single product procedure for descaling and disinfecting showerheads:

#### **TO CLEAN SHOWERHEADS:**

Dismantle the showerhead and place in a solution of 1 litre *Clean Fast* to 4 litres of warm water. Leave to soak for 30 minutes. Agitation with a nylon scrubbing brush may be necessary to remove heavy soil and limescale.

#### **TO DISINFECT SHOWERHEADS:**

To kill a range of bacteria including **Legionella pneumophila**: Soak in a solution of *Clean Fast* at a dilution rate of 1:50 warm water for a minimum of 5 minutes. This procedure should be carried out every 3 months.

# **TOILET CLEANING**

# **EVERFRESH™** ∅

Apple / pot pourri neutral toilet cleaners



- For daily cleaning of toilets, urinals and floors.Neutral pH.
- Suitable for use on porcelain, stainless steel, plastic, vitreous enamel, chrome and all washable hard surfaces.
- Apple or pot pourri perfume.
- Pot pourri has a low-impact on the environment.

# EPIC POWER™ ∅

Sulphamic acid toilet cleaner and descaler

- Perfumed, high-strength formulation.
- Rapidly removes limescale and general soiling from porcelain and stainless steel sanitary ware.
- Clings to vertical surfaces, allowing longer contact time for better cleaning.
- Low-impact on the environment.

### E-PHOS<sup>™</sup>

Phosphoric acid toilet cleaner and disinfectant



- Thickened multi-purpose, acidic cleaner.
- Removes limescale, body fat and general soil.
- Clings to surfaces for better cleaning action.
- Suitable for cleaning porcelain, stainless steel,
- sanitary ware, showers and tiled surfaces. Kills bacteria; passes EN 1276.
- HI-PH0S™ Ø

#### HI-PHOS<sup>™</sup> Ø Phosphoric acid toilet cleaner and descaler

#### E ANS Hi-Phos E ANS Hi-Phos E ANS E

- Heavy-duty toilet and washroom cleaner with a clinical fragrance.
- Quick and effective action; removes heavy limescale, soil and body fat.
- Clings to vertical surfaces for better cleaning.
- Suitable on porcelain and stainless steel.
- Low-impact on the environment.

# **TOILET CLEANER & DESCALER**

Phosphoric acid toilet cleaner and descaler



- For routine deep cleaning of toilets and urinals.
   Thickened liquid; clings to surfaces for better cleaning action.
- Removes limescale, body fat and general soil.
- Long lasting fresh, pine fragrance.
- Helps keep drains and outlets free of odour.
   For use on porcelain, stainless steel, chrome and all washable hard surfaces.

### T.T.C.™ Hydrochloric acid toilet cleaner and descaler



- Fast-acting, perfumed toilet cleaner and descaler.
- Rapidly removes the heaviest soiling and limescale from porcelain.
- Clings to vertical surfaces allowing longer contact time for better cleaning.
- Effective in all water conditions.



### **VANOSOLVE**<sup>™</sup>

Hydrochloric acid maintenance descaler

- Powerful, unperfumed, heavy-duty, acid-based toilet maintenance descaler.
- For periodic maintenance and heavy descaling of porcelain toilets and urinals.
- Suitable for washrooms which have very heavy use or problem soils.

### **1066 CONQUEROR®**

Deodorant toilet blocks - Non-PDCB



- Highly perfumed, detergent-based toilet blocks.
- For use in urinals and channels.

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Water soluble formulation.

pH 7

pH 2

pH 2

pH 1

pH 1

pH 1 pH 1

- Citrus perfume lasts the life of the block.
- Each block weighs approximately 20 g.

# **CHOOSING THE RIGHT TOILET CLEANER**

Sur	face	Wat	er	Usa	ge		Benefits and Features				
Porcelain	Stainless Steel	Soft - Medium	Medium - Hard	Light	Medium	Heavy	<ul> <li>Screen printed bottle; avoids label dat</li> <li>Angled neck for cleaning under the rin</li> <li>Finger grip recess for easier handling</li> <li>Child resistant cap.</li> </ul>				
$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$			EVERFRESH™ APPLE / POT POURRI	pH 7			
$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		E-PHOS™	pH 2			
$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		<b>TOILET CLEANER &amp; DESCALER</b>	pH 2			
$\checkmark$	$\checkmark$	$\checkmark$	$\checkmark$		$\checkmark$	$\checkmark$	EPIC POWER™	pH 1			
$\checkmark$	$\checkmark$		$\checkmark$		$\checkmark$	$\checkmark$	HI-PHOS™	pH 1			
$\checkmark$			$\checkmark$		$\checkmark$	$\checkmark$	T.T.C.™	pH 1			
$\checkmark$			$\checkmark$			$\checkmark$	VANOSOLVE™	pH 1			

# **pH EXPLANATION**

•	Ac	idio	;	Neutral				Alkaline			
0				7							14

- pH is a measure, on a scale from 0 14, of the acidity or alkalinity of a solution.
- Acidic solutions have a pH less than 7 and alkaline solutions have a pH greater than 7.
- Toilet cleaning products are usually acidic, as they are required to dissolve limescale.
- Most hard surface cleaners are *alkaline*.
- Most washing up liquids are *neutral*.
- In general, cleaning products that are described as neutral are less hazardous.



# DISINFECTION

### SAFE ZONE<sup>™</sup> PLUS

Virucidal disinfectant



- Ready-to-use, virucidal, liquid disinfectant.
- Cleans, kills bacteria and viruses in one application.
   Ideal for disinfecting washable hard surfaces in patient contact areas, visitor rooms and schools, etc.
- Unperfumed, non-classified formulation.
- Supported under Biocidal Products Regulation.
- Passes EN 1276, EN 13697, EN 14476 and more (see microbiological profile for full test details).

# TRIDENT

Tannin remover and sanitising powder

# SAFE ZONE™ / PROTECT™

Disinfectant cleaner - unperfumed



- Multi-purpose disinfectant cleaners.
- Removes soiling and disinfects in one operation.
   Suitable for treating contaminated washable
- hard surfaces and soft furnishings.
  Kills a range of bacteria; passes EN 1276 with a 30 second contact time under dirty conditions.

Safe Zone - Unperfumed. Protect - Clean, fresh odour.

CHLOR TABS Effervescent chlorine tablets



- Multi-purpose blue sanitising powder.
- Removes stubborn stains from food preparation areas, kitchen equipment, floors and walls.
- Provides up to 10,000 ppm available chlorine for use in high risk areas.
- Also ideal for soaking mops and cloths.
- Available either in tub or shaker pack.



- Convenient, quick dissolving and easy to use.Provides a disinfectant solution to kill bacteria,
- fungi, viruses and spores; **passes EN 1276.** Each tablet provides 1,000 ppm available
- chlorine when dissolved in 1 litre of water.
   NHS and FSA guidelines recommend a solution of 1,000 ppm for use when Norovirus is present.

#### LIME, E-PINE & PYNOL Disinfectants



- General-purpose disinfectants.
- Formulations based on quaternary ammonium compounds.
- Suitable for mopping and wiping a variety of washable hard surfaces.

Lime - Lime fragrance.

E-Pine - Pine fragrance.

Pynol - Passes EN 1276 - Pine fragrance.

### **EUROPEAN STANDARD EN 1276**

The EN 1276 Test Method is designed to test bactericidal products specifically for use in food, industrial, domestic and institutional areas. Products are tested under strict parameters and need to prove a 5log reduction (kills 99.999%) of the following four test bacteria:

#### Pseudomonas aeruginosa Staphylococcus aureus Escherichia coli (E. coli) Enterococcus hirae

This test method is performed using the latest equipment and protocols in our laboratory facility which has been awarded a National Accreditation (UKAS) for Disinfectant Testing (Cert. No. 1108).



# CLEANING AND DISINFECTION

A good cleaning and disinfection procedure is required to deal with many different and varied applications, from cleaning the tea and coffee crockery to removing mould and mildew (also see page 5) and cleaning up after someone has been ill to help prevent the spread of infection.

Whatever the reason, it is an important part of housekeeping which could prevent your guests from becoming ill.

# LAUNDRY CARE

### **ONE3FIVE**

Bio and Non-bio laundry powder



- Low-foam and phosphate free.
   Outstanding cleaning, removes
- Outstanding cleaning, removes stains even at low temperatures.
   Provides up to 135 washes.
- For use in all automatic and on-premise laundry machines.

# **SEARCH®**

Bio and Non-bio laundry powder



- Low-foam and phosphate-free.
- Brilliant cleaning action, removes heavy stains at low temperatures.
- Provides up to 100 washes.
- For use in all automatic and on-premise laundry machines.

# **SEARCH**<sup>®</sup>

Laundry liquid



- High-strength and phosphate-free.
- Removes stains, soil and odours.
- Blended detergents and optical
- brighteners for brilliant results.
- For use in all automatic and on-premise laundry machines.

CRUSADER

**OXY DESTAINER** 

# **SEARCH**<sup>®</sup>

Fabric conditioner



- Perfumed to make clothes, bed linen and towels even more pleasant to use.
- Reduces static and leaves cottons and polyester less creased and easier to iron.
- For use in all automatic and on-premise laundry machines.

#### CRUSADER COLOURSAFE OXY POWDER



- For industrial and professional use.
- High-performance powder to add to the main wash cycle.
- Removes heavy stains from cotton, polycotton and synthetic fabrics.
- Suitable for white and coloured fabrics.
- Can also be used to pre-soak stained fabrics prior to washing.

#### CRUSADER LAUNDRY LIQUID



- For industrial and professional use.
   Developed for use in on-premise
- Developed for use in on-premise laundry installations.
- Phosphate-free formulation.
- Contains a blend of detergents and optical brighteners.
- Outstanding washing ability at all temperatures and water conditions.

### CRUSADER FABRIC CONDITIONER



- For industrial and professional use.
- Developed for use in on-premise laundry installations.
- Leaves clothes, bed linen and towels soft and fresh.
- Reduces static cling.
- Leaves cottons and polyester less creased and easier to iron.



- For industrial and professional use.Powerful peroxide destainer to
- provide a safe bleaching action.
   Maintains whiteness and colour brightness without damaging
- fabrics.Removes wine, fruit juice, coffee, tea and other stains.

- **POINTS TO REMEMBER**
- Ensure the dry weight of your laundry does not exceed the capacity stated on the rating plate of your appliance.
- Reduce the possibility of static by separating natural and synthetic fibres.
- Over drying fabrics can also cause static and lead to excess creasing.

#### THERMAL DISINFECTION

The Department of Health recommends a wash cycle of 10 min at 65°C, or at least 3 min at 71°C to disinfect fabrics.



# LOUNGE AREAS

#### **HIGH CLASS™** $\bigcirc$





- All-purpose hard surface cleaner with a fresh orange fragrance.
- Cleans surfaces without dulling the gloss.
- Ideal for vinyl, marble, terrazzo and polished floors.
- Also suitable for use on paintwork, plastic and glass.
- Low-impact on the environment.

#### L.S.P. / E.S.P. **Multi-surface polishes**





- Highly effective, mult-surface, liquid and aerosol cleaners and polishes.
- Efficiently removes dust, soils and finger marks from a variety of furniture and surfaces. Leave a deep long-lasting shine.
- Possess anti-static properties.
- Choice of trigger spray or aerosol.

#### $\bigcirc$ **EST-EEM**<sup>™</sup> **Cleaner sanitiser**



- Unperfumed cleaner and terminal disinfectant.
- For food contact surfaces, floors and equipment. Will clean and disinfect in one operation.
- Kills bacteria; passes EN 1276 under dirty
- conditions with a 30 second contact time.
- Low-impact on the environment.

### FRESH / FRESH AEROSOL Air fresheners



- Highly perfumed air fresheners and odour neutralisers:
- Liquid available in 750 ml spray or 5 litre. . Suitable for spraying into the air and mopping floors. Wild berry fragrance.
- Aerosol available in 400 ml aerosol cans. Dry formulation, for spraying into the air and spraying fabrics, curtains and upholstery. Choice of Apple or Wild Berries fragrance.

## **CLEAR**<sup>™</sup>

Window and glass cleaner



- High-strength, glass and stainless steel cleaner.
- Cleans quickly and effectively.
- Contains alcohol to help remove heavy grime and rapidly evaporates from surfaces.
- Ideal for cleaning mirrors, sneeze plates and glass tables.
- Leaves a sparkling streak free finish.

# LOUNGE AREA CLEANING

Always follow work practices provided by your employer.

- Sweep hard floors to remove loose debris.
- Mop floor with High Class.
- Allow to air dry.
- Wipe down tables with Est-eem, where food is served.
- Clean and polish other furniture with either *L.S.P.* or *E.S.P.*
- Clean windows, mirrors, pictures, lift surrounds and handles with Clear. Vacuum carpeted areas.
- Spray Fresh away from the eating area. Report any faulty, damaged or missing items to your supervisor.



# **BAR AND CELLAR**

### **GLASSWASHING**

For use in automatic glasswashing machines



- A choice of low-foaming glasswash detergents and rinse aids.
- Remove general soiling leaving glasses thoroughly clean and bright.
- Will not affect beer head retention.
- Effective in all water conditions.

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O'DET™

# BEERLINE

**Pipeline cleaner** 



- Effective, non-tainting, beer pipeline cleaner. Formulated using a concentrated blend of alkali and hypochlorite to rapidly remove yeast, protein and residue from the dispensing system.
- For use through hand pump systems or pressurised keg beer lines.



#### GLASSWASH RENOVATOR Glass renovator and machine cleaner



- For the manual cleaning of glassware, crockery, beer tap nozzles, optics and speed pourers.
- Undyed and unperfumed; will not taint or affect beer head retention when used to clean drinking glasses.
- Low-impact on the environment.



- Heavy-duty alkaline cleaner and degreaser.
- Rapidly removes grease, dirt and heavy soiling.
- Especially suitable for cleaning safety floors.
- Unperfumed; suitable where food is prepared or served.
- Low-impact on the environment.



- Low-foaming detergent to remove protein deposits, yeast and beer residue.
- Removes bloom and restores glassware to a clean and highly satisfactory condition.
- Concentrated formulation.
- Very economical in use.

# **EVANS SUPPORT MATERIAL**

# AVAILABLE FREE OF CHARGE

Evans Vanodine has a variety of training support material and other helpful literature which includes:

**Training Support DVD** Floor & Carpet Care Brochure **Kitchen Hygiene Brochure** Hand Care Brochure Housekeeping Hygiene Plan

Washroom Hygiene Plan Bar & Cellar Hygiene Plan **Toilet Cleaning Guide** Showerhead Care

Please contact your distributor for more information.

Our literature is also available to download via our website: www.evansvanodine.co.uk/leaflets



#### E.M.C.<sup>™</sup> PLUS $\bigcirc$

#### All-purpose and safety floor cleaner

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